

Ranked 1st based on combined quality & value scores on the NHS England CUR framework



Reducing Inappropriate Admissions

Making Care Appropriate for Patients (MCAP) is the Oak Group's Clinical Utilisation Review (CUR) tool.

CUR technology is an essential decision support tool for managing and optimising patient flow and ensuring patients are cared for in the most appropriate setting for their individual need. The data collected provides insight into the specific barriers that contribute to less than optimal patient flow.

MCAP assesses the correct level of care for the patient, helps in determining alternatives to admission and identifies opportunities to improve patient flow and reduce length of stay. Critically the MCAP product automatically accommodates co-morbid and co-occurring conditions as it is based on services needed to control and reduce clinical risk of the individual patient. It provides assessments for patients of all ages using 103 criteria sets and recognises more than 30 different levels of care across medical, surgical, rehabilitation, neonatal, mental health and substance misuse services.

“MCAP has proved invaluable in identifying admissions that could be avoided by streaming the patient to an alternative level of care appropriate to their care needs, this delivered significant savings to the health economy as part of our reconfiguration programme.”

Ashton, Leigh and Wigan Director of QIPP



Ashton, Leigh and Wigan Used MCAP over a period of 2 years to defer admissions. The results were:

- Improved Hospital at Home service by 30%, saving **>1000** emergency admissions or **700 bed** days per month by avoiding admission and facilitating early discharge, almost an entire ward. **Estimated saving £1.2m.**
- Avoided over **1500** short stay emergency admissions per year where no significant clinical intervention occurred. **Estimated saving £1.3m** (1st year saving reinvested in alternative care provision).

MCAP has been applied in over

125

UK hospitals, where it has identified that

25%

of admissions and

50%

of continuing care days could be avoided or alternatively provided, typically saving

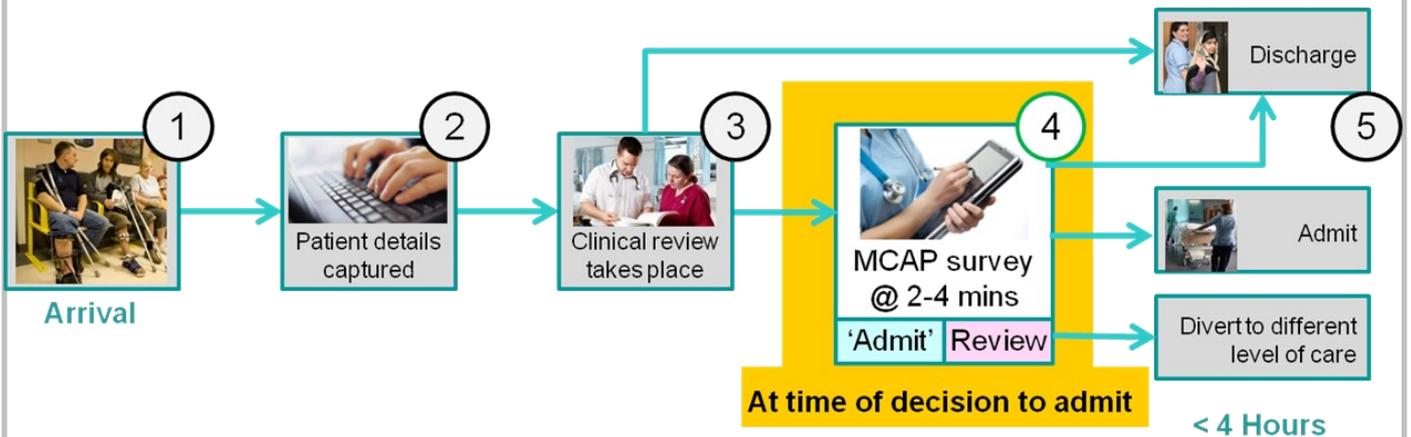
60%

on those days.

MCAP is the longest established CUR technology operating in the UK market. It is specifically designed for the UK healthcare market, with locally developed evidence-based criteria that draws upon international best practice to support clinical decision

Emergency Department Admissions Patient Flow using MCAP

MCAP identifies patients that are clinically suitable for non-admission or discharge. It does not challenge or change a healthcare provider's diagnosis or treatment plan; rather it's decision support is based on an objective analysis of the individual patient care service requirements.

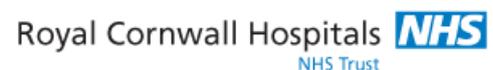


- 1) Patient arrives.
- 2) Patient has their details captured by the hospital patient admission system (PAS).
- 3) Clinical review takes place - care plan and decision to admit.
- 4) MCAP review takes place to identify care setting while simultaneously collecting data. MCAP admissions reviews take 3-4mins to complete
- 5) The patient is then either admitted to an acute inpatient bed, diverted to an alternate level of care or discharged.

As the only UK CUR that operates across the entirety of the integrated Secondary care, MCAP is unique in it's ability to:

- Automatically accommodate co-morbid and co-occurring conditions
- Cover all age groups—neonatal, paediatric, adults and elderly.
- Cover all secondary levels of care, bedded and non-bedded (including home based secondary care)
- Cover all of a patient's co-occurring care needs including medical, surgical and mental health requirements

MCAP reference customers



For more information on how the Oak Group and MCAP can help your organisation, contact us at:

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